

The little
book of

Brilliantly Different

Defying expectations
for our people

A logo can tell
you a lot about
a company.

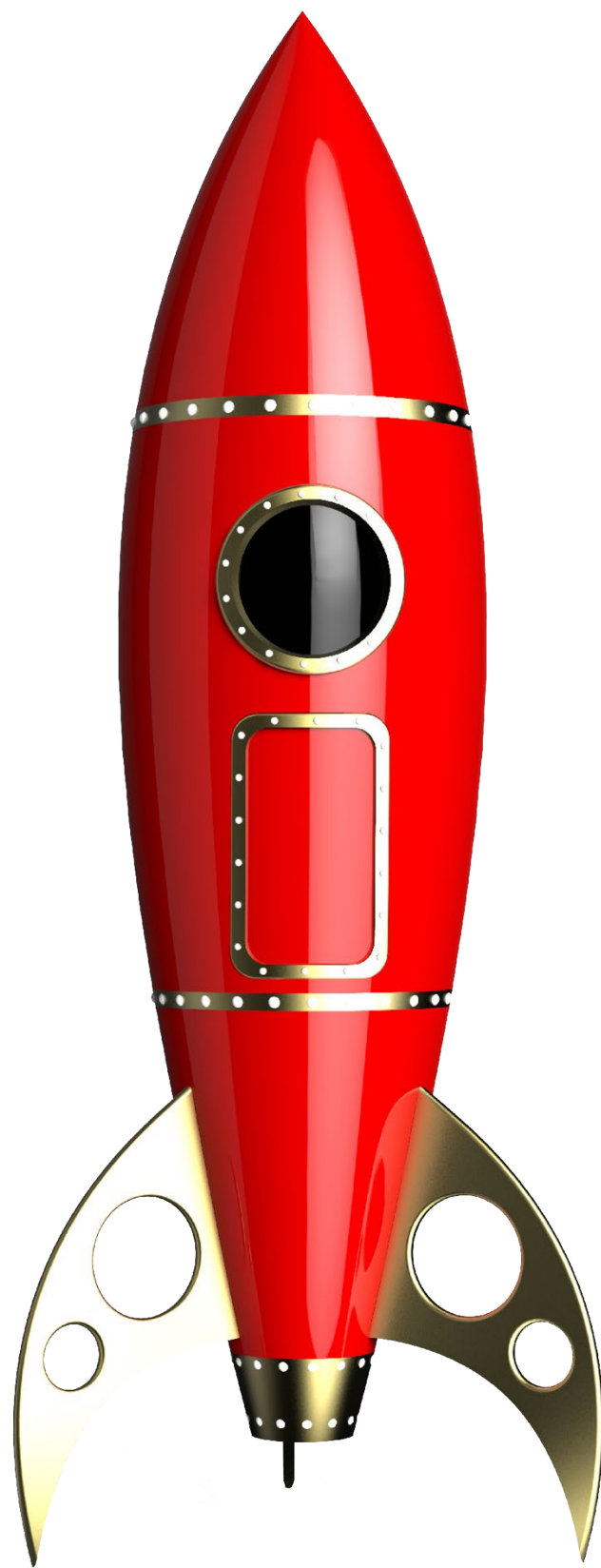
But never the
whole story.

Take MUFG Investor Services.
Yes, we offer all the typical
benefits of a global financial
group. But it's how we defy
expectations that defines us.

It's a career like no other in a
place like nowhere else.

**Read on to explore all the
differences** – big and small –
that make a career at
MUFG Investor Services
Brilliantly Different.

Brilliantly
Different



WHAT'S INSIDE

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WHO WE ARE



MUFG
Investor Services

Established in 2005, Mitsubishi UFJ Financial Group, Inc. (MUFG) brings together several financial institutions in Japan with a collective history and heritage going back over 360 years.

Harnessing this long financial experience while continuously evolving, MUFG has always worked on building long-term relationships with clients and giving back to local communities, contributing to the development of a sustainable society.

MUFG Investor Services plays a critical role in this ongoing history. Focusing on growing in the alternative asset servicing space since 2013, our journey continues to be an exciting one as we diversify our products and grow internationally.

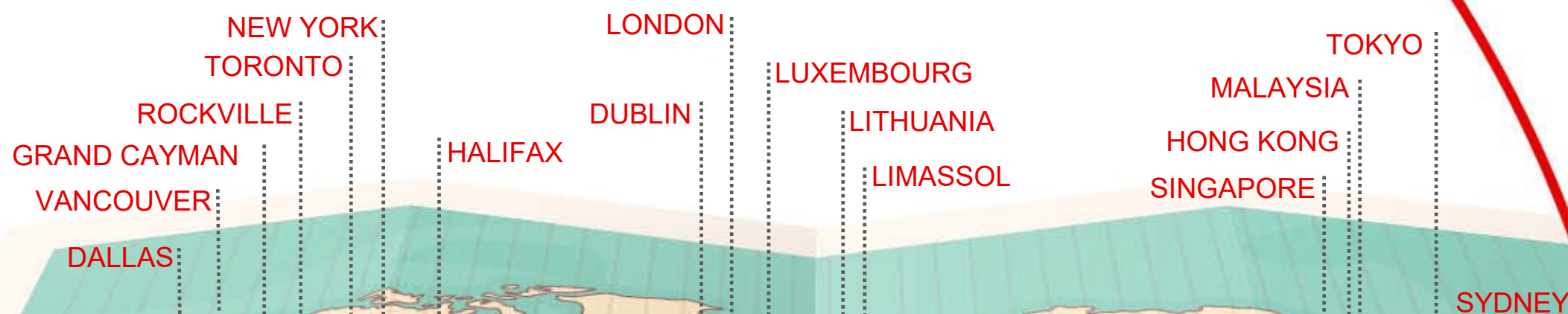
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WHERE WE ARE

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Over **2,000 employees** across
17 locations, representing
over **75 different nationalities**
and supporting clients across
15 specialist departments.



NEW YORK
TORONTO
ROCKVILLE
GRAND CAYMAN
VANCOUVER
DALLAS
HALIFAX
LONDON
DUBLIN
LUXEMBOURG
LITHUANIA
LIMASSOL
MALAYSIA
HONG KONG
SINGAPORE
TOKYO
SYDNEY

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OUR
CULTURE

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We have a refreshing culture of open innovation and accessible leadership. We strive to cultivate a true sense of belonging by celebrating the diversity of people, thought and perspectives that make our team and workplace Brilliantly Different.



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The MUFG Difference

Imagine different

Love ideas and innovation?

We'll give you a seat at the table, voice in the room, and space to try new things.

Live different

Love flexibility and balance?

We'll give you a supportive, social team spirit that shines with our hybrid working ethos.

Deliver different

Love performance and impact?

We'll give you the opportunity to work with clients on projects of substance, scope, and scale.

Learn different

Love development and growth?


We'll give you rich learning options plus the opportunity to work with and learn from expert colleagues.

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It's the little things...

Our Strat' and Chats are a great way for our teams around the world to discuss how the business is doing. We're all invited, and everyone's input is valued. We all have a part to play in the direction of the company.

A person in a red jacket and blue jeans stands on the roof of a dark red car, arms raised in a celebratory gesture. The scene is set against a sunset over the ocean, with a large, semi-transparent white letter 'E' overlaid on the background.

What makes us
Brilliantly Different?
Our people. So it's
only right that we
put their health and
wellbeing above
anything else.

Sarah Mears

Chief HR and Legal Officer

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JUST FOR YOU

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Happy and healthy employees are our priority at MUFG Investor Services. This is why employee wellbeing, work-life balance and professional growth are a key focus of our benefits philosophy.

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Flex your day your way

We blend remote and in-office working to strike a balance that ensures delivery for our clients, supports our team-mates and helps everyone to achieve a sense of belonging.

Create your own adventure

You're in the driver's seat with accountability for your own career. We want our colleagues to grow with us, so have built a range of diverse programs to support your learning and growth, every step of the way.

Feel great, do brilliantly

Further supporting our unique approach to flexible working, our benefits are there to support you in your wellbeing. Whether it is accessing support through our fantastic health and life cover benefits or using your wellness allowance to spend on your wellbeing pursuits, we want to help our employees reach their wellbeing goals.

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It's the little things...

To make sure everyone gets the training they need, we have our own, My Learning. Plus, we're always open to supporting external qualifications.

We have a diverse range of professional development programs to support you from your early career to becoming a leader. Add to the mix our brilliant company-wide coaching offer and we've got your development covered at MUFG Investor Services.

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OUR VALUES

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Our values run through everything we do: from the way we partner with our clients to the day-to-day running of our business, in every country.

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Trust

Trust is ingrained in our culture and is demonstrated by allowing individual choice through hybrid working, trusting employees to deliver their best for clients, and supporting open conversations on wellbeing, we reflect trust in all our relationships.



Challenge and Empowerment

We firmly believe in respect for each other and the importance of continuously creating a safe place to speak up about how we feel and challenge the status quo. We see empowerment as a means of true development of our people, by being courageous and confident in the decisions we make.



Openness and Honesty

We speak our truth openly and respectfully, providing a sense of belonging, safety and respect for everyone.



Partnership with Clients

Partnering with our clients is at the heart of everything we do. Listening and understanding their needs, enabling us to deliver the most exceptional client experience.

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It's the little things...

Thanks to our unique approach and our core values, we've doubled in size over the last four years. So we can offer you a stable, ambitious and diverse place to work.

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OUR
PARTNERSHIPS

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A partnership built around you

Our tagline, **A Partnership Built Around You**, captures the collaborative approach we take with our clients, as well as the scope of services we offer, tailored to meet their unique objectives.

At the heart of our approach is our commitment to clients, which includes integrity, purposeful leadership, seamless execution, quality over quantity, and embracing bold, breakthrough thinking, responsibly.

These commitments represent what we deliver to our clients: superior, secure and robust asset servicing solutions, with clients at the centre of everything we do.

Built around you. Powered by us. The partnerships that drive our business forward are made, sustained, and strengthened by our boldly ambitious, restlessly innovative, and – above all else – Brilliantly Different team.

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Our commitments to clients

1.

Integrity above all else.

We do the right thing. We deliver on our promises. Integrity defines who we are and underpins all that we do.

2.

Lead with purpose.

We do our very best for our clients and stakeholders, every single day in our mission to be a trusted, transparent partner that enables our clients to focus on generating alpha and delivering to their investors.

3.

Relentless about seamless execution.

We're committed to service excellence for our clients, consistently evaluating and upgrading our technology.

4.

Quality over quantity.

We strive to provide a superior solution and client experience, not to be the largest provider of asset services.

5.

Embracing bold, breakthrough thinking, responsibly.

We bring innovative ideas into reality in our goal to bring new value to our clients, while adhering to the highest standards in security.

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**It's the
little things...**

We're always coming up with new ways to help our clients. Our business is an innovative and adaptable one, and everyone can play a part in what's next.

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BE THE
DIFFERENCE

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Sweat the **small stuff**
so we can continue to
give our clients
outstanding service.

Live the **big values**
that make MUFG a
Brilliantly **Different** place to work.

And, in return, we'll support you as you
grow in your career
and as a person.

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It's an **exciting time** to
be part of our business,
so let's see what we can
do **together.**



We want to be the best, not the biggest. It is not enough to be slightly better at doing the same thing as everybody else. You have to be different and that means looking at where you can innovate. If you take care of your people, they will take care of your clients. That is our secret sauce. That is what makes us **Brilliantly Different.**

John Sergides, CEO

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